



## Repair Order

For IFC use:



Date \_\_\_\_\_

Agency/Company \_\_\_\_\_

Shipping Address \_\_\_\_\_  
(No P.O. Boxes)

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

### Authorizing Person

Name & Title \_\_\_\_\_

Phone Number \_\_\_\_\_

Email \_\_\_\_\_

IFC Account Number \_\_\_\_\_ (If Known)

PO Number \_\_\_\_\_

(Please provide a Hard Copy of the PO)

**Please fill out form completely**

**One form for every radio being  
sent in for service.**

- 1) Print form
- 2) Place radio and completed form together and secure in box
- 3) Mail box to:

**Infinity Fire Communications LLC  
Attn: Service Department  
85 W. Combs Rd. Suite 101 #248  
San Tan Valley, AZ 85140**

*Thank You for choosing  
Infinity Fire Communications LLC*

**A minimum charge of \$25.00 will be applied to all non-warranty units regardless of repair.**

\*\*\*Credit Card and PO (If Applicable) information is required. Incomplete billing information will result in the delay of service.

### Billing Information

☐ Check box if same as above

Name \_\_\_\_\_

Billing Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip Code \_\_\_\_\_

*A 3% charge will be added to all credit card payments*

**Accounts Payable Contact/ Finance Department**

Contact Name \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

### Radio Information

Model Number \_\_\_\_\_

Serial Number \_\_\_\_\_

**Is Radio under Warranty** ☐ YES ☐ NO

(If YES, please include a copy of original Invoice if available)

☐ Check box if this unit has had prior repairs

(If possible, please include copies of previous service records.)

**Complaint** (Please be specific. \*Attach additional pages as needed)

**\*\*Please Do Not send accessories with radios (e.g. antenna, battery, covers, etc...) Unless they are in need of repairs.**

☐ OK to use USED parts IF Available